

SAPRE intends to give **ever greater importance to the quality of the products and services** offered in order to be able to adequately respond to the growing needs of its sector and maintain the position acquired on the market **considering Quality**, worker safety, and respect for the environment, **a key element of the company strategy**, reminding us that:

"The protection of the environment and the health and safety of workers is essential for the quality of life of present and future generations." The challenge lies in combining such protection with the needs of a sustainable economy in the long term."

The General Management is committed to preventing any possible non-conformity, **optimizing the management organization**, and guaranteeing constant supervision of the processes and activities related to the quality of the products and services, the health of the workers, and the respect of the environment.

To this end, it was decided to set up a Quality Management System that took into consideration at least the fundamental principles for the protection of worker safety and the environment.

The above, together with optimization and respect for planned times, are the means that will lead **SAPRE** to continuously grow over time.

The Management considers the objective of **Customer satisfaction** to be a priority above all other elements towards which continuous and constant attention is paid in order to guarantee compliance with the required requirements. In harmony with this objective, the Management intends to bring the structure to continuous organizational and methodological growth: in this sense, the certification of the Quality Management System by an accredited body represents a fundamental and priority step.

The commitment to pursue what is declared, both within our Organization and in relationships with Customers and Suppliers and through behavior based on high principles of professionalism and full compliance with the mandatory requirements applicable to our executive activities, will be the method for respecting the set objectives in every situation.

The general objectives on which we intend to particularly leverage are:

- **Promote** actions aimed at ensuring that its activities do not present significant risks to health and safety, workplace safety of human resources, and the environment.
- **Make** adequate resources (human, technological, and economic) **available** to achieve the established objectives.
- **Involve and make staff aware** of the development and maintenance of the QMS and related improvement programs.
- **Train and instruct** the company's staff on internal procedures and disseminate the policy.
- **Raise awareness** in company areas so that all activities are evaluated from the point of view of quality, workers' health and safety, and environmental impact.
- **Ensure** that the laws, regulations, and international standards adopted of a qualitative nature for the protection of health, safety, and the environment are respected and applied.
- **Adopt** management and surveillance procedures for the constant control of product quality, workers' health and safety, and significant environmental aspects and for the interventions to be carried out in the event of non-compliant situations, anomalies, or emergencies.
- **Maintain** the Management System to achieve and sustain the set objectives
- **Communicate** this Policy to all interested parties.

Audits are carried out on the **QMS** on a regular basis in order to verify regular functioning and identify the need for adaptation. The Management undertakes to **constantly review the adequacy of the QMS**.

The quality policy is an integral part of [SAPRE's Sustainability Policy](#).

18/06/2024 the Sole Director Paolo Rastelli